

Toughbond.com Terms and Conditions.

THIS AGREEMENT (" the guarantee") is made this day of("application date") Toughbond.com and The customer (" You"), whose details are shown within this agreement.

WHEREAS 1. The Guarantee is supplemental to the sale to you by a dealership of Toughbond.com the application of the complete Toughbond Paint Protection process ("the treatment") to your vehicle on the application date and for the consideration of the sum paid for the treatment ("the treatment price").

2. Toughbond.com has agreed to guarantee the due performance of the above processes in the manner and to the extent as listed below. Toughbond.com HEARBY AGREES with you 1. The 10-year guarantee or part there of (Toughbond paint protection system) If within 14 days of the application date, you complete the online Toughbond Guarantee registration form; and If within 10 years of the application date of the Toughbond paint protection to your vehicle, you notify Toughbond.com in writing and producing original invoice of application or sale that your vehicle has Suffered subsequent deterioration to its paintwork by reason of oxidation, flaking, climatic induced cracking; and The other conditions contained herewith are satisfied; then Toughbond.com will refund the application price.

2. Your statutory rights The Guarantee is not intended to replace, modify or be a substitution for your statutory rights and Toughbond.com shall not be responsible for any loss, damage, costs, expenses or otherwise which may be incurred as a direct or indirect result of your purchase of the treatment

3. Assignment of Guarantee Toughbond paint protection process) The benefit of the Guarantee can be transferred with ownership of the vehicle within 5 years from the date of vehicle registration provided the new owner of the vehicle notifies Toughbond.com in writing of His / Her new name and address within 28 (twenty-eight) days after the transfer of ownership from you. An administration charge of €50 EURO is made upon the new owner, payable at time of transfer.

4. Regular Inspections This Guarantee is only valid if you either return to an approved Toughbond.com Dealership or approved fitter (the dealer / fitter that originally applied the Toughbond process) every 12 (Twelve) months for a inspection of the condition of the vehicles paint and Toughbond paint protection system. If there are any major marks or scratches on the paintwork details should be noted and reported to Toughbond.com. The Toughbond.com dealership shall, at its own discretion, be entitled to charge a nominal inspection / valeting fee on each inspection and you are entitled to request whether any such fee will be charged and what the fee will be when you present your vehicle or inspection at the dealership or approved Toughbond fitter. On each inspection you must ask the dealership/ fitter to stamp and date your Guarantee card (sent to you upon registration) as proof that the required inspection has been carried out. If in the unlikely event that you wish to rely on this Guarantee to reclaim the treatment price, you will need to present to Toughbond.com a duly completed Guarantee card and original receipt of application cost paid for the period of time from the application date to the date you notify Toughbond.com

5. Limitations of liability for Toughbond.com (Paint Protection Process) The treatment must be applied by an approved Toughbond applicator operative for the Guarantee to be valid. For online purchases call our 24/7-tech help line for clear advice on the application process prior to application. There must be no evidence of colour fading, flaking, climatic induced cracking, and industrial fallout prior to the process being applied. Any areas repaired or replaced through accident or damage must be retreated immediately only by an approved fitter and the details noted on the Guarantee card. A fee for this service will be made. The Guarantee shall be invalidated by reason of the following 1.The application of any product on the paint that is not recognised by Toughbond.com: If a product such as a polish or chemical is used that is not approved by Toughbond.com then this may invalidate the Guarantee. This applies where the polish or other chemical is present either before the Toughbond Paint Protection process has been applied, or if it issued after the Toughbond Paint Protection process is applied. 2. Negligence: Your failure to follow the treatments prescribed maintenance procedure to apply the product, Dry Wash and Guard at 6 (six) monthly intervals or sooner if required in accordance with instructions supplied at registration. NB: Prior to applying the Dry Wash and Guard surface cleaner the painted surface should be washed and dried with a chamois. 3.Vandalism: Any evidence of wilful acts or omissions affecting the vehicles bodywork or painted surface. 4. Damage by Road Stones: Damage to the vehicle by a missile or force capable of breaking the treatments surface i.e., pebbles, large stones, pieces of rock or other similar objects. 5. Animal of vegetable deposits i.e. Birdlime: Any animal of vegetable deposits must be washed off within 24 hours, otherwise etching or discolouration may occur. Failure is Likely to invalidate the Guarantee on our inspection. No paint protection can withstand the prolonged effects of such a corrosive matter.

6. Important Notes Old and dirty wash materials such as chamois leathers and dirty sponges can cause damage, streaks and other unsightly marks on the otherwise perfect paintwork (especially on darker coloured vehicles). Such materials such as chamois leathers, polishing/drying cloths and sponges should be discarded and replaced on a regular basis. Mechanical car washes (rotary brushes) and jet washes with caustic car wash soaps i.e.: garage forecourts etc will eventually degrade and damage the unique properties that make the Toughbond Paint Protection treatment unless you use the Dry Wash and guard on a more regular basis i.e.: monthly. No paint protection product will withstand the harsh effects of mechanical or caustic car washes unless the regular use of a Dry Wash and Guard is performed. **IMPORTANT NOTES ON THIS GUARANTEE:** Before any Guarantee work is carried out, permission must be obtained from Toughbond.com. All guarantee work will be carried out at Toughbond.com's own workshop unless otherwise agreed by Toughbond.com. In the event of any unlikely guarantee work being carried out Toughbond.com will do everything within its power to have all work completed within 14 days of receipt of the guarantee. All receipts must be kept during the 10-year period of Guarantee.